

## Olympia Sport & Leisure Club Swim Lessons Rules & Policies

Attendants are in charge at all times. Repeated warnings due to misconduct can be grounds for ejection from the lesson. We operate a 1:8 instructor to child ratio and put our staffers through background checks, provide them with first aid and CPR certifications.

**Any kids/guests with special health requirements should be brought to the attention of the staff & attendants upon arrival.**

**Payment & Fees** Payment for Olympia Sport & Leisure Club Swim Lessons is due on the online registration. We cannot hold a space without payment. Please register your child into Swim Lessons each Session they will be attending. Registering once does not register your child all summer. Daily prorates are not available. This program is not licensed by the state of Texas.

**Cancellations** If you need to cancel or you are unable to bring your child(ren) on their scheduled day, we must be notified 72 hours in advance. If you cancel day-of or no show, we will not refund your payment or reschedule your child. Whole weeks are not eligible for partial refunds.

**Make-up Days** There are no make-up days available for Olympia Sport & Leisure Club Swim Lessons. We will do our best to accommodate and reschedule your child(ren) on an as-available basis.

**Check-In Policy** Each parent/student must check in at the front desk upon entering the facility each time. Walk your children into Olympia Sport & Leisure Club and sign them in daily.

**Electronics** Children may not bring mobile devices (cell phones, iPads, etc.) to Olympia Sport & Leisure Club Swim Lessons.

**Lost or Stolen** Property Olympia Sport & Leisure Club is not responsible for lost or stolen items. We recommend writing your or your child's name on extra items you bring into the facility or leaving any unnecessary items at home.

**Sick / Illness** Children need to be fever-free for a full 24 hours before coming to Olympia Sport & Leisure Club Swim Lessons. If your child is experiencing heavy symptoms (severe runny nose, rattle cough, a noticeable irregular rash or lice), we may ask you to remove your child from lesson. This is a safeguard for helping us all keep each other healthy.